

TAYSIDE VALUATION JOINT BOARD

Key Performance Indicators

VALUATION ROLL		
Total No of Entries at 1 April 2011	18,657	
Total RV at 1 April 2011	£419.8m	
No of Amendments to Roll (2011/12)	1,325	
Total No of Entries at 31 March 2012	18,679	
Total RV at 31 March 2012	£418.8m	
Amendments within time periods expressed as a % of the total number of amendments for the year		
2010/11	Actual	Estimated
0-3 months	68%	62%
3-6 months	18%	23%
Over 6 months	14%	15%
2011/12	Actual	Estimated
0-3 months	55%	62%
3-6 months	24%	23%
Over 6 months	21%	15%
2012/13	Actual	Estimated
0-3 months	N/A	62%
3-6 months	N/A	23%
Over 6 months	N/A	15%
Adjustment to Valuation Roll arising from Revaluation Appeal Settlements expressed as a % of the total RV	Actual	Estimated
2010/11	0.001%	0.4%
2011/12	0.8%	1.0%
2012/13	N/A	2.5%

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Key Performance Indicators

COUNCIL TAX		
Total No of Entries at 1 April 2011	204,179	
Adjustment to Band "D" Equivalent at 1 April 2011	187,489	
New Entries added during year (2011/12)	1,325	
Total No of Entries at 31 March 2012	205,171	
Adjustment to Band "D" Equivalent at 31 March 2012	189,266	
New Entries within time periods expressed as a % of the total number of new entries for the whole year		
2010/11	Actual	Estimated
0-3 months	83%	90%
3-6 months	11%	8%
Over 6 months	6%	2%
2011/12	Actual	Estimated
0-3 months	88%	90%
3-6 months	9.5%	8%
Over 6 months	2.5%	2%
2012/13	Actual	Estimated
0-3 months	N/A	90%
3-6 months	N/A	8%
Over 6 months	N/A	2%

GENERAL	
Figure showing costs of all permanent staff including Salaries, NI contributions, Superannuation and Overtime payments	
As at 31 March 2010	£2.69m
As at 31 March 2011	£2.90m
As at 31 March 2012	£2.45m
Number of full time equivalent Staff employed	
As at 31 March 2010	73
As at 31 March 2011	70
As at 31 March 2012	64